

MANAGING THE PERFORMANCE OF EDUCATORS

POLICY

When an Educator is not performing their tasks or responsibilities at best practice, these issues will be addressed by the Coordination Unit for the Educator to understand where they need to improve in line with the Complaints and Grievance Policy.

PROCEDURE

Any concerns or issues which are raised by either families or the Coordination Unit will be fully investigated. Where appropriate the Educator will be supported to improve their practice. This will be done by identifying and assessing the problem, discussing the issue with the Educator, identifying solutions and then regular monitoring of the Educator's performance. However, should any serious or non-remedied issues be identified this may result in the Educator being removed from the Scheme.

RELEVANT LAWS, SOURCES AND OTHER PROVISIONS

Education and Care Services National Law Act 2010

Education and Care Services National Regulations 2011

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